

Trusted Traveler Programs

*Smarter security & a better travel experience.
Encourage enrollment today.*



Quick Facts

Designed for the domestic traveler, membership comes with expedited security screening at participating US airports. Travelers don't need to remove shoes, laptops, liquids, belts or light jackets. Kids under 12 can join parents/guardians with TSA Pre✓® in the expedited lanes.

- **Dedicated TSA Pre✓® lanes** at over 180 US airports
- **19 Participating Airlines**
Aero Mexico, Air Canada, Alaska Airlines, Allegiant, American, Cape Air, Delta, Etihad Airways, Frontier, Hawaiian Airlines, JetBlue, Luftansa, OneJet, Seaborne Airlines, Southwest, Sun Country, United, Virgin America, WestJet
- **\$85 application fee** covers 5 year membership, paid at the in-person appointment
- **Online application** takes 10 minutes to complete followed by in-person appointment at one of nearly 400 enrollment centers, including 50+ on-airport locations

Questions? [Visit TSA Pre✓® FAQs](#)
Ready to Apply? [Click Here](#)



Quick Facts

Designed for the international traveler, membership comes with expedited customs clearance when returning from foreign travel plus TSA Pre✓® benefits.

- **Expedited customs** processing at 46 US airports
- **TSA Pre✓® benefits** at over 160 US airports.
- **\$100 application fee** covers 5 year membership, paid at time of online application
- **Online application** takes about 1 hour to complete followed by in-person interview at 90+ enrollment center locations
- US citizens, US Lawful Permanent Residents, Citizens of Columbia, United Kingdom, Germany, Netherlands, Panama, Singapore, South Korea and Mexican Nationals may apply

Questions? [Visit GlobalEntry.gov](#)
Ready to Apply? [Click Here](#)

Encourage your travelers to enroll today.

Troubleshooting Common Issues

Not getting TSA Pre✓® consistently?



Things to Double Check

- Are the airline and airport participating in **TSA Pre✓®** [Confirm here](#)
- Has the Known Traveler Number (KTN) been correctly entered?
 - Multiple digits and alphanumeric characters can be easily transposed
 - For Global Entry the PASS ID # serves as the KTN
- Traveler name, DOB and gender from the application, and the subsequently issued KTN must match those used in:
 - Flight reservations
 - Frequent flier profile
 - Travel Management Profile at work
 - **One incorrect data mismatch will prevent a traveler from getting TSA Pre✓®**
- Is the KTN entered in the correct field?
It should not be put in the Redress Field.
- If a traveler's Global Entry membership has expired, both program benefits (expedited customs clearance and **TSA Pre✓®**) will lapse until they reapply
- If a Global Entry member's passport expires, both program benefits will lapse until their GOES account is updated with the new passport details
- If the agent has double-checked all the above, provide the record locator to the TSA Contact Center or to @AskTSA via direct message on Twitter and ask for diagnostic assistance. They can help identify and correct the issue, possibly even in time for time for the traveler's flight.

Still Need More Help?



@AskTSA on Twitter

Get real time responses on host of issues including **TSA Pre✓®**

Monday – Friday | 8 a.m. – 10 p.m. ET
Weekends/Holidays | 9 a.m. – 7 p.m.



TSA Contact Center

General inquiries for all things TSA including **TSA Pre✓®** questions/issues

Monday – Friday | 8 a.m. – 11 p.m. ET
Weekends/Holidays | 9 a.m. – 8 p.m. ET

Call 1-866-289-9673

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